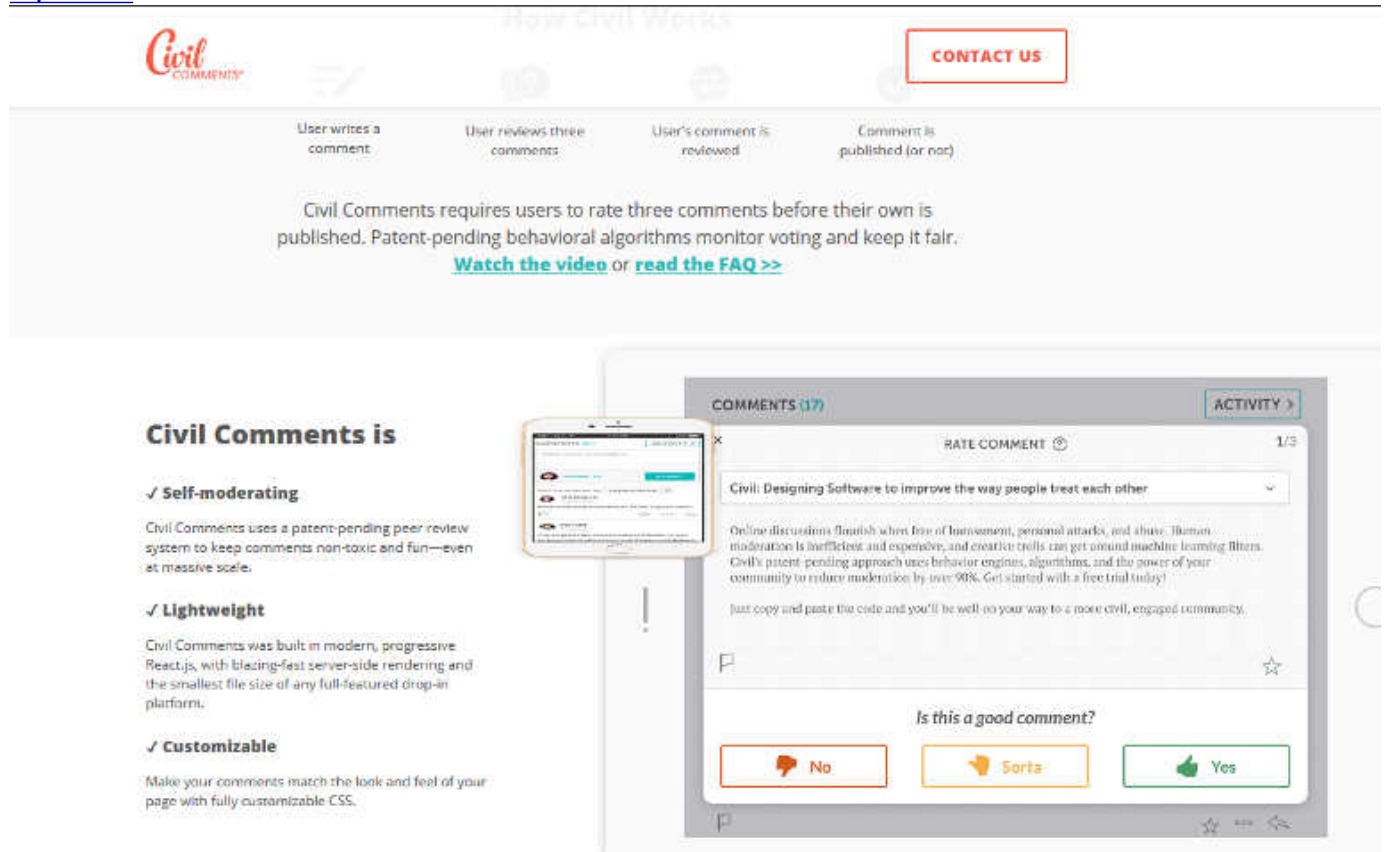


[Opinion](#)



The image shows the Civil Comments website header and a screenshot of its user interface. The header features the Civil Comments logo, a navigation menu with icons for Home, About, and Contact, and a red 'CONTACT US' button. Below the header, a four-step process diagram illustrates the comment moderation workflow: 1. User writes a comment, 2. User reviews three comments, 3. User's comment is reviewed, and 4. Comment is published (or not). A text block explains that Civil Comments requires users to rate three comments before their own is published, mentioning patent-pending behavioral algorithms. Links to 'Watch the video' and 'read the FAQ' are provided. The main content area is titled 'Civil Comments is' and lists three features: Self-moderating, Lightweight, and Customizable, each with a brief description. To the right, a screenshot of the web application shows a comment titled 'Civil: Designing Software to improve the way people treat each other' with a 'RATE COMMENT' overlay and a 'No Sorta Yes' rating interface.

Civil Comments

CONTACT US

User writes a comment
User reviews three comments
User's comment is reviewed
Comment is published (or not)

Civil Comments requires users to rate three comments before their own is published. Patent-pending behavioral algorithms monitor voting and keep it fair.
[Watch the video](#) or [read the FAQ >>](#)

Civil Comments is

- ✓ **Self-moderating**
Civil Comments uses a patent-pending peer review system to keep comments non-toxic and fun—even at massive scale.
- ✓ **Lightweight**
Civil Comments was built in modern, progressive React.js, with blazing-fast server-side rendering and the smallest file size of any full-featured drop-in platform.
- ✓ **Customizable**
Make your comments match the look and feel of your page with fully customizable CSS.

COMMENTS (17) ACTIVITY >

RATE COMMENT 1/3

Civil: Designing Software to improve the way people treat each other

Online discussions flourish when free of harassment, personal attacks, and abuse. Human moderation is inefficient and expensive, and creative trolls can get around machine learning filters. Civilly patent-pending approach uses behavior engines, algorithms, and the power of your community to reduce moderation by over 90%. Get started with a free trial today!

Just copy and paste the code and you'll be well on your way to a more civil, engaged community.

Is this a good comment?

No Sorta Yes



by Dennis Coday

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December 4, 2017

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Editor's Note: *This message was original published Nov. 28 under the headline "A note to our commenting community." I have put a new headline on it and refreshed the publication date so that readers who might have missed the earlier message understand why the comments are closed.*

About 14 months ago, we embarked on an experiment using the program Civil Comments to host our commenting community. Since then about 3,800 people have registered with Civil Comments and have made about 125,000 comments on the NCR website. That's an average of 250 to 350 comments a day. That's a lot of dialogue.

Those of you who have been around awhile — and some have been here since the days of NCRcafe.org — know that we've had our ups and downs with comments. We've endured spam and trolls, pettiness and rancor. We've tried any number of ways to manage comments: no moderation, full moderation, some moderation. We've had 24/7 access and for a while we closed comments for the weekend and holidays. We've used Drupal comments and several iterations of Discus. We found and tried Civil Comments.

For the most part, we – the editors and moderators of NCR – liked Civil Comments. It allowed a degree of peer-to-peer moderation that many of you said you wanted and also gave us some powerful tools to help sort the wheat from the chaff. It wasn't everyone's cup of tea, but from the perspective of the editorial department, it worked better than any other system available to us. Regrettably, it won't be available to us after Dec. 1.

I have to inform you that Civil Comments will be shutting its doors in December and NCR will be without a commenting system after Dec. 1.

Civil Comments was not a free system and the company needed to raise funds to keep developing and growing. The Civil folks searched for the better part of a year for more funding, but none was found.

We at NCR are caught in a dilemma. We believe that the comment section is a valuable forum for discussion. I know that many of you have formed a community here. We do see the value of comments and want to bring them back as soon as we can, but we also know our limitations. We cannot return to an unmoderated, free-for-

all, but we do not have the staff resources to do full moderation.

I very much want to have a fruitful, thoughtful commenting community on the NCR website. My team and I will be looking for options and consulting experts to find a system that works for us and for you. I don't know how long that will take. Watch this space for updates. Until we have a new system in place you can join discussions on the NCR Facebook page.

After Dec. 1, you will not see any comments on our pages – not even the ones you have already posted. Those comments, however, will be archived. Once we have a new system in place, our plan is to restore those comments to the site.

[Dennis Coday is NCR editor. His email address dcoday@ncronline.org.]

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